Browser Information:

Our website is compatible with Internet Explorer(IE) 9 and up, Safari 7 and up, Firefox 23.0 and up, and Google Chrome 22 and up.

If you are not sure what browser or version you are using please visit www.whatbrowser.org. This site provides you with information on what browser and version you are currently using and allows you to upgrade or install a different browser if you choose to.

If you are having problems viewing the site or making payments online please try the steps below.

*** Note: We have recently made changes to our payment options. If you are having problems submitting a payment pay special attention to item #2 below or you might also try using a different browser, such as: Internet Explorer, firefox, Chrome or Safari.

1. Add https://www.curpaymentcenter.com to trusted sites.
2. Clear browsing history.
3. Turn on TLS 1.1.

If you have questions on how to complete steps one through three please follow the instructions.

1. How to add a Trusted Site

Adding a Trusted Site
On the far right of your browser under the red X, click the ‘Settings’ icon. Choose ‘Internet Options’ from the drop down. A new window will open.
Adding a Trusted Site
Choose the Security Tab. Click on the green check mark for Trusted Sites and then click on the Sites button. A new window will open.

Adding a Trusted Site
In the field ‘Add this website to the zone:’ type in: https://www.curecovery.com and click on the Add button. Then click on the Close button and then the OK button on the Internet Options window. You have successfully added CU Recovery to your trusted sites!

2. How to clear your browsing history/clearing cache files.

Clear Browsing History
Select the ‘Settings’ icon. Select ‘Safety’ then ‘Delete browsing history’. A new box will open.
3. What is TLS and how do I turn on TLS 1.1 in Internet Explorer?

TLS is cryptographic security: **TLS is used to establish a secure connection between two parties.** The primary goal of the TLS protocol is to provide privacy and data integrity between two communicating applications.

The major changes are to protect against Cipher Block Chaining (CBC) attacks. Due to these changes CU Recovery can no longer support TLS version 1.0. This website now uses TLS 1.1.

**Turn on TLS 1.1**
On the far right of your browser under the red X, click the ‘Settings’ icon. Choose ‘Internet Options’ from the drop down. A new window will open.
1. Choose the Advanced Tab.
2. Scroll down until you see the Security section, watch for Use TLS 1.1, check it and click the OK button.